

# Appointment Information.

To make an appointment: call 3333 2100 or book on-line.

GP Standard appointments (15 minutes) are available for a single issue only. GP Long appointments (30 minutes) are offered for two issues, complex issues, pap smears, health checks or mental health. If you need an interpreter, please inform us - we will book a long appointment and the interpreter. Although we run on an appointment system, emergencies are given priority and our reception staff will contact you if there is a significant delay.

Psychological therapy appointments are generally one hour. Acupuncture appointments are generally 30-45 minutes. Massage appointments are 30 minutes. Homeopathy appointments are 1.5 hours for initial consultation and 30 minutes for follow-ups.

# Fees & Billing.

Medical appointments are bulk billed. Overseas visitors and international students - please bring your health insurance card. There is no gap fee charged.

Mental health /Allied Health – no fees or bulk billed, some fees may be charged for specialised assessments

There are fees for acupuncture, massage and homeopathy – please refer to our website for the latest charges. Pre-payment is required. We have additional fees for service programs, for details please refer to our website.

Fees are payable at the time of consultation by cash or EFTPOS

# Services

We offer holistic and integrated care combining medical, allied health and traditional medicine.

- GP clinic
- Mental health & wellness service
- Allied health
- Traditional medicine
- Health promotion & group programs

# Clinic Hours

9AM to 5PM Monday to Friday  
(except 9.30am on Wednesdays)

Weekend: Closed

# After Hours Care

We recommend National Home Doctor Service (Phone: 13 74 25) who provides us with a report so that we can follow up during the day. This service is bulk billed.




# World Wellness Clinic



## World Wellness Group

33 Stoneham Street  
Stones Corner Qld 4120  
Ph: (07) 3333 2100  
Fax: (07) 3397 1358  
ABN 95154368804



 (07) 3333 2100

 [worldwellnessgroup.org.au](http://worldwellnessgroup.org.au)

## About Us.

We believe that everyone has a right to accessible, affordable and appropriate healthcare, regardless of who they are. We therefore bulk bill most of our services and try to keep fees affordable. We also specialise in providing health services to socially disadvantaged people, including people from diverse cultural backgrounds and we routinely use interpreters. We are open to anyone in the community who chooses us as their healthcare provider. In fact, by choosing us, you are helping us to help disadvantaged members of the community.

As a social enterprise clinic, we divert our earnings to the provision of health services for those who cannot afford to pay.

We are also a registered charity. To find out more or to donate please visit [www.worldwellnessgroup.org.au](http://www.worldwellnessgroup.org.au)  
Your donation over \$2 is tax deductible.



## GP Services

- Check-ups and general family medicine
- Health assessments & management plans
- Mental health assessment
- Refugee health assessment
- Asylum healthcare
- Vaccinations
- Women's health services
- Preventative health
- Home visits by special request only
- Men's health

## KUKAA KWA AFYA

Ili kuwahamasisha wateja wetu wote kukaa vizuri na kuboresha.

## WAKALIMANI

Tunatumia wakalimani wa simu bila malipo.

Tafadhali tujulishe kama unahitaji mkalimani wa lugha yako. Kwa masuala magumu tunaweza kupanga mkalimani wa macho kwa macho.

## KUPATA MATOKEO YAKO

Daktari wako atashauri wakati wa kutarajia matokeo ya kutumwa kwenye kwa kliniki yetu kwa ajili ya Vipimo au utaratibu wako. Huenda ukahitaji kuomba miadi wewe ya kufuatilia ili kujadili matokeo yako.

## KUFIKIA SIMU

GP wetu anaweza kuwasiliana nawe wakati wa kawaida wa masaa ya kazi. Kama GP hawawezi kuchukua wito wako, tutachukua ujumbe na GP watakuita. Tafadhali Tuambie kama wito wako ni wa haraka.

## KUTEMBELEA NYUMBANI

Tunaweza tu kufanya ziara za nyumbani kwa mpangilio maalum wa awali na katika hali fulani. Tafadhali Uliza wafanyakazi wetu.



## NJIA YA KUKUKUMBUSHA

Kliniki yetu imejitolea utunzaji wa kuzuia. Tuta kuomba ruhusa yako kujumuishwa katika mfumo wetu wa kukumbusha. Tunaweza kukutumia taarifa ya ukumbusho ambayo unaweza kutumia huduma za afya za kuzuia zinazofaa kwa huduma yako.

## USIRI

Maelezo yako ya matibabu ni siri. Ni sera ya kliniki yetu ya kudumisha usalama wa maelezo ya kibinafsi ya wakati wote na kuhakikisha taarifa hii inapatikana tu kwa wanachama walioidhinishwa wa wafanyakazi. Sisi tunashikiliwa na kanuni za faragha za Taifa za 10.